Campus-based Mediation Programs Survey, compiled by Bill Warters & Tim Hedeen, Syracuse University ©April 1991

Part 1: Organizational Features of Programs (see part 2 for more on these programs) (3rd update)

Program	Years in existence	Housed	How funded?	Annual funding level	Staff	Referral Sources	Academic prog affil?
Brigham Young Univ. (801) 378-5066	40 yrs arb/med.	Housing administration offices	Most from Univ. Budget, some from housing revenues	$353,000	4 Administrators, 4 secretarial staff, 10 part-time student empl.	Students, landlords, Ombudsmen, Student Life	no
George Mason (703) 934-5671	3	Ombudsman, near Conflict Clinic	Ad hoc, student group and admin.	Expenses	Student volunteers	RAs, Ombuds, Student Gov.	yes
Grinnell College (515) 269-3700	11	Student Affairs	Student Affairs Office		Hall Director & Student Advisor	Hall Director	no
Harvard (617) 495-1854	10	Harvard Law School	Through School, part of clinical prg.	$37,500	Coordinator (21hrs/wk), Case Coord. (10 hrs/week), 40 volunteers	6 Municipal Courts	yes
Haverford College (202) 331-2258	3	Students Council, Communication Outreach Program	Students Council	expenses (training and office supplies)	30 student volunteers	word of mouth, flyers and signs, Honor council	no
James Madison (703) 568-6496	3	Own office	Faculty senate	$300	3 faculty, 30 student volunteers	Counseling Center, Residence Life	no
John Jay College (212) 237-8693	10	Sociology Department	Faculty line		1 full-time faculty, volunteer mediators	Deans, walk-in, student, faculty, staff	yes
Dean College of NJ (908) 527-2082	1	Human Relations & Counseling Center		Most expenses	1 Dir, 1 Asst. Dir., 3 Prof. Staff, Trained volunteer Mediators	Students, Student Services, Student Activities, Student Housing, Campus Depts/Offices	no
Macalester College (612) 696-6297	6	Dean of Students	Minimal		Asst. Dean, volunteers	Campus Judicial System	no
Manchester College (219) 982-6837	2	Student Development Office	Student Development Budget	$2000	Student Dir, Faculty Dir, Dir of Counseling	Disputant, Res. Hall, Judicial, Counseling	yes

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Program	Years in existence	Housed	How funded?	Annual funding level	Staff	Referral Sources	Academic prog affil?
Northeastern Illinois (312) 583-4050 x3143	4	Counseling Office	Release time	Expenses	Program Coordinator, students, faculty and staff volunteers	Varies	no
Oberlin (216) 775-8472	5	Residence Life	Dean's Office	_	12-15 Faculty	Residence Life	no
Ohio State University (614) 292-0866	5	Residence Halls	Residence & Dining, Ohio comm. On Dispute Res. Grant	Uncertain	1 half-time graduate student, 1 quarter-time secretary	Resident Advisors and students themselves	no
Penn State (814) 863-2918	4	Center for Conflict Management	Div. Of Campus Life, Student Services	Expenses	1 Conflict Management Specialist, volunteer intake coor., volunteers	Walk-ins, office of Conduct Standards, Attorney, Res. Life, Landlords, Off-campus Living	no
Portland State University (503) 725-4422	.5	Student Affairs/ Legal Services	Grant money, Student Affairs support	Expenses	Coordinator/Trainer, volunteer med.	Ras, Campus Attorney, Judicial Boards	yes
Siena College (518) 783-4261	1	Human Rights Committee	Through H.R. Committee	Training/ education program expenses	7 trained meds., Staff at H.R. Office	Community, self-referral	no
Stockton State University, N.J. (609) 652-4697	3	Residence Life Program	Residence Life Budget	-	Coordinator, Student Case-manager	Res. Life, Campus Hearing Board	no
SUNY Albany (518) 442-5875	5	Residence Life	Division of Student Affairs	All expenses	1 administrator, some help	Residence Staff	no
SUNY New Paltz 257-4444	6	Residence Life	Campus budget	Not specific	Student Affairs Staff	Student, Faculty, Staff, Family	no

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Program	Years in existence	Housed	How funded?	Annual funding level	Staff	Referral Sources	Academic prog affil?
Swarthmore (215) 328-8350	.5	Dean's Office	Student Services/ Dean's Office	_	Faculty, Staff, Students	Dean's Office, RAs	no
Syracuse University (315) 443-3870	2.5	Program on Analysis and Res of Conflict	Student fee, chapel, academic program	$15,000	Faculty Advisor, Program Coordinator, Interns, Volunteer	Residence Life, Student Legal Services, EAP, Judicial, Walk-ins	yes
Towson State University (301) 830-3741	6/90	Student Services	Student Services Budget	Too new to determine	Student Services Staff, Residential Staff who completed training	Residence Halls, Student Services Personnel	no
U.C.L.A. (213) 825-3454	3	Ombuds Office	Chancellor and Student Funds	$6,000	Student, Staff, Faculty	Call-ins, ombuds	no
U.C. San Diego	3	Student Legal Services	Student Fee	_	Nine volunteers, mainly pre-law students	_	no
University of Hawaii (808) 956-4834	10	Student Government (Undergraduate)	Student activities fee, nominal charge form non-students	Varies greatly year to year	Manager (grad student), volunteer faculty, staff and student mediators	Dean of Students, Academic Advisors, Student Activities Center, Students	no
University of Maryland (301) 277-5591	3.5	Professional Bld	U. of M. and city	$30,000	3 Administrators, 25 volunteers	Calls-ins, self, university depts., civic organizations	no
University of Massachusetts (413) 545-2462	11	Off-campus	U. Mass	_	Director, Program Coordinator, Student	University, court, community service agencies	yes
University of Minnesota (612) 625-3046	2	Conflict and Change Center	Hewlett and U.M. matching $	Varies	25 staff, 1 grad., 11 volunteer mediators	Legal Services, Newsletter, Ombuds	no
University of Nevada Reno	1.5	Student Services	Through state appropriated funds	Minimal	Director, Management Assistant	Student referrals, faculty, newspaper	no

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Program	Years in existence	Housed	How funded?	Annual funding level	Staff	Referral Sources	Academic prog affil?
University of North Dakota	2.5	Office of President	University	$47,000	Full-time Director, half-time secretary, student assistant	Self	no
University of Oregon (503) 686-4240	4	Student Union	Dean, Student fee	$31,000	1 Faculty, 2-6 interns	Student Union, Student Exec., Housing, Legal Services, Academic Advising	no
University of Waterloo 855-1211 x6644	6	Ombuds Office in Student Center	Federation of Students, Graduate Student Association	$3,000	Advisory committee, student coordinators, 25 volunteer mediators	Legal Resource Office, Ombuds, residences	no
University of Alberta	2	Office Secretariat	President's Office, Office of Secretariat	Training and Sundries	4 each; undergrad, grad, academic, support staff	By disputant	yes
West Virginia Weslyan 473-8000 X8090	1.5	Counseling and Wellness Center	Counseling Budget	_	Counseling staff, 5 students	Residence Life	no
Wellesley 235-0320 x2804	5.5	Student Center	_	_	_	Housing, friends	no

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Part 2: Operational Features of Programs (3rd update)

Program	Types of cases	Annual Caseload	Mediation Model	Mediator Selection	Mediator Training	Mediator Evaluation
Brigham Young University (801) 378-5066	Landlord-student, roommate disputes	500 med./ 60 arb.	Single med. for shuttle med. and med. Conference	Mediators are paid housing employees, full & part-time; arbs are volunteers	By administrator & course-work, considering joint training w/ ombuds	Mostly self-evaluation
Georgia Mason (703) 934- 5671	University Oriented	10-20	Co-mediation	All who go through volunteer training	Conflict Resolution Course Lab	_
Grinnell College (515) 269-3700	Student-student	5	_	By Associate Dean	By Associate Dean	_
Harvard (617) 495-1854	Small claims, court-related cases, minor criminal disputes	350	Co-mediator, based on "Getting to Yes"	2/3 from Law School, 1/3 from community	By program trainers (32 hours)	By trainers, competency
Haverford College (202) 331-2258	Roommate problems, anything involving student groups	10	Co-mediators	Application, people who continue to make bi-weekly meetings	24 hour, by Friends Conflict Resolution Services	Debriefing, during practice sessions
James Madison (703) 568-6496	Landlord, Frat, Rommate, Merchant	6	_	From course	In course	_
John Jay College (212) 237-8693	Student-student related disciplinary matters, st-faculty, st-admin, facutly-faculty	10	Varies	Depends on case	Through coursework in D/R Program	Screened through courswork
Kean College of N.J. (908) 527-2082	Student & Student Groups, Faculty/Staff upon request		Co-mediation	From pool of trained mediators	24 hour initial training, thereafter a series of inservices from center	By director and co-mediators

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Part 2: Operational Features of Programs (3rd update)

Program	Types of cases	Annual Caseload	Mediation Model	Mediator Selection	Mediator Training	Mediator Evaluation
Macalester College (612) 696-6297	Student-student conflicts	Minimal	_	_	Through local Dispute Resolution Center	Self-evaluation
Manchester College (219) 982-6837	Anything with students	10	Community boards (panel)	From course pool	Through courses	Self, and by trainers
Northeastern Illinois (312) 583-4050	Students, faculty, staff	_	Co-mediation	Applications and then interview	20-20 hour workshop	_
Oberlin (216) 775-8472	Roommate	15	Co-mediation	_	Outside trainers come in	_
Ohio State University	Conflicts originating in residence halls	Uncertain	Co-mediators, 7-step process	Interviews used to test students communication	11 hour course	Director sits down with mediators after case
Penn State (814) 863-2918	Anything involving a student, faculty or staff. Special discipline cases	50+	Co-mediation	Through applications, selection after training	16-hour training by staff w/ follow-up	By program director
Portland State University (503) 725-4422	At least one party is a student	TBA	Most often single mediators	Class participants	Coordinator and Faculty team teach course that trains volunteers	TBA
Siena College (518) 783-4261	Harassment (was strictly racial, now expanding)	_	Co-mediators	Self-selected, those who wanted to be trained	Weekend training prgm	
Stockton State University, N.J. (609) 652-4697	Any, usually roommate, some assault	16	Student co-mediators	Students who attend advertised training by community med. Center	1 ½ day training	By advisor, thru feedback, ability to manage cases

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SUNY Albany (518) 442-5875	Roommate, academic	20-30	_	From referrals	Local community mediation center staff	By administrator
SUNY New Paltz 257-4444	Noise, Roommate, Romantic	50-70	single mediator	All Residence Directors, other self-selected staff	By Directors	Yearly
Swarthmore (215) 328-8350	Interpersonal issues	_	Co-mediator (Friends conf. Res. Prg.)	From original pool of 43 trained vol.	2 grps of 20, 24 hrs (4 days)	Trainers, notes, observation
Syracuse University (315) 443-3870	Interpersonal and group disputes, at least one party from campus	35	Co-mediation	Application and/or course	30-hr training by staff	By Coordinator and Faculty Advisor
Towson State University (301) 830-3741	Student/Student	_	Co-mediation	From trained pool	By outside contractor	Too new to determine
U.C.L.A. (213) 825-3454	Roommate, Employee, Campus Org.	_	Community boards (panels)	_	Community boards annual training, practice	Self through debriefing
U.C. San Diego	_	5	Co-mediation	Application	30-hr training by local D.R. Center	_
University of Hawaii (808) 956-4834	Housing disputes, roommates, employment related disputes, other interpersonal	20	Panel/Co-facilitator	From pool of trained volunteers	Academic credit courses, as well as community mediation trng	By disputants after session
University of Maryland (301) 277-5591	Small claims, landlord, student/ faculty and roommates	_	Co-mediation	Questionaire, interview	24-hr initial & inservice training by coordinator	By trainers and Coordinator

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Program	Types of cases	Annual Caseload	Mediation Model	Mediator Selection	Mediator Training	Mediator Evaluation
University of Massachussetts	(413) 545-2462	_	Team mediation	From list	32-hr training	By trainers and Observation
University of Minnesota (612) 625-3046	Anything involving U.M. affiliate	30-50	Single mediator	From surveys	By director	Through observation of roleplays
University of Nevada Reno (702) 784-4177	Grades, faculty relationships, academic matters, harassment, roommate, international	100	Single mediator	_	_	_
University of North Dakota	Roommate, landlord, faculty/student, employee	50	Co-mediation	From pool	Community D.R. Center	_
University of Oregon (503) 686-4240	Housing, divorce, student/faculty	160	Co-mediation, eclectic	From good students	Through class	Skill, knowledge, improvement
University of Waterloo 855-1211 x6644	Landlord/tenant, roommate or sublet, lifestyle conflicts	12	Co-mediation	Volunteer	20-hr training with follow-up practice	By training performance and roleplay observations
University of Alberta	Anything involving U.A. community member	2	_	By approval of various constituent groups	Two 3-day workshops	_
West Virginia Weslyan 473-8000 x8090	Roommate, student, faculty, staff	_	Structured	_	_	By training and observation

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Program	Types of cases	Annual Caseload	Mediation Model	Mediator Selection	Mediator Training	Mediator Evaluation
Wellesley 235-0320 x2804	all except tenure	6-10	Co-mediation	From various constituencies	Sessions	By trainer